

United Supply Freight Policy

July 2010

PRODUCTS	UPS / FEDEX	COMMON CARRIER	USC DELIVERY
	*All residential fees and C.O.D. fees will be billed to the customer.		ALL BRANCHES
CUSTOM BLIND PRODUCTS (EXCLUDES SHUTTERS)	Custom orders will incur a \$2.50 per blind freight & handling fee with a minimum charge of \$5.00 and a maximum charge of \$60.00	Custom orders <i>under</i> \$750.00 will incur a \$60.00 freight & handling fee. All custom orders <i>over</i> \$750.00 will incur a 2% freight & handling fee with a maximum charge of \$60.00 .	Orders will incur a \$2.50 per blind freight & handling fee with a minimum charge of \$5.00 and a maximum charge of \$60.00 .
KIRSCH/GRABER DRAPERY HARDWARE, SELECT, CLASSIC COLLECTION & EUROPEAN AMBIANCE WOODWARE	*F.O.B. USC under \$750.00 **PPD over \$750.00	F.O.B. USC under \$750.00 PPD over \$750.00	
CUSTOM TRAVERSE RODS & MOTORIZED DRAPERY HARDWARE	F.O.B. USC under \$750.00 PPD over \$750.00	F.O.B. USC under \$750.00 PPD over \$750.00	Orders <i>under</i> \$750.00 will incur a \$15.00 freight & handling fee. All orders <i>over</i> \$750.00 will be delivered PPD freight.
LINING, PILLOWS, CLASSIC ACCESSORIES, OTHER STOCK PRODUCTS	F.O.B. USC	F.O.B. USC	
CONSO FULL BOLT BELLA VITA FULL BOLT	F.O.B. USC or Factory under \$750.00 PPD over \$750.00	F.O.B. USC or Factory under \$750.00 PPD over \$750.00	
CONSO CUT YARDAGE BELLA VITA CUT YARDAGE (EXCLUDES TASSELS)	\$10.00 freight & handling fee 2nd Day & NDA \$50.00 freight & handling fee	\$10.00 freight & handling fee 2nd Day & NDA \$50.00 freight & handling fee	\$10.00 freight & handling fee 2nd Day & NDA \$50.00 freight & handling fee
GRABER AND NORMAN CUSTOM SHUTTERS	\$1.00 per square foot	\$1.00 per square foot	\$0.50 per square foot if available for delivery by USC truck.

*F.O.B. USC - Customer is responsible for the freight.

**PPD - Prepaid Freight to the customer.

MINIMUM ORDERS

Orders under \$100.00 may not be available for USC Delivery. These orders may be shipped an alternative way at your expense.

CONTRACT DEPARTMENT

All orders placed with the Contract Department are shipped PPD with the exception of orders that are shipped to USC and then reshipped to the customer.

SPECIAL HANDLING CHARGE

All custom finished wood poles (example: Classic & European Ambiance) and custom traverse rods over 100" will incur a \$20.00 special handling fee in addition to the normal freight.

C.O.D. / RESHIPPED ORDERS

USC is unable to ship C.O.D. orders directly from our vendors. Orders for C.O.D. accounts must be shipped to USC and then reshipped to the account. You will be responsible for all freight expenses on orders shipped to United Supply Company and then reshipped unless you choose to prepay these orders. *All C.O.D. fees are the responsibility of the customer.*

USC BRANCH PICK-UP

Orders for stock merchandise and custom orders fabricated at USC will be freight free. Custom orders fabricated by vendors outside of USC may incur freight charges.

BACKORDER

All backorders that qualified for PPD freight on the original order will be shipped PPD.

FREIGHT DAMAGE

Please inspect all shipments upon receipt for freight damage. If a shipment is received damaged, please sign the freight bill of lading "damaged upon receipt." You will be responsible for any damaged freight not properly noted on the freight bill of lading. All concealed damage must be reported to the Freight Company within 24 hours and claims filed within 15 days. USC will file claims for UPS and FedEx. Any dispute regarding freight damage with a common carrier should be handled directly with the Freight Company.

RESIDENTIAL FEES

All residential fees are the responsibility of the customer.

SPECIAL ACCESS DELIVERY FEES

All special access delivery fees are the responsibility of the customer.
Example: residential areas, remote areas, gated communities, ferries, tolls, etc.

FAILED DELIVERY AND PICK-UP FEE

All orders that must be redelivered or extra trip(s) made for pick-up on USC Delivery will incur a **\$15.00** fee. Orders that must be redelivered or extra trip(s) made by UPS, FedEx, or Common Carrier will be charged all applicable redelivery or pick-up fees.

CONSUMER DROP SHIP FEE

All orders drop shipped to a consumer on USC delivery will incur a **\$25.00** drop ship fee.