



PIC BUSINESS
SYSTEMS INC
ePIC ONE™

Online Service Center Tablet View - User Guide

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System Default Setting

To turn this feature off or on, go to Online Service Center > Defaults > Allow Tablet View.

DRC Defaults

Main | Submit | Summary | Login Message

Company XYZ CORP

Company Title INSOLROLL

Home (e.g. "http://www.picbusiness.com") HTTPS://EPIC.PICBUSINESS.COM

Discount Margin Setup DISCOUNT

Margin Markup MARGIN

Internet Discount Product 123

Info Contact DEAN.POOLE@PICBUSINESS.COM

Accounting Contact FRANK.HILL@PICBUSINESS.COM

Logon Header

E-Mail Address SALES.LAPTOP@PICBUSINESS.COM

Allow Invoice Payments


Show Commit Date

Show Credit Limit and Available Credit

Allow General Comments and Special Instructions

Forward Order Header Comments

Price Comparison

Allow Tablet View 

Require Customer PO Quote Entry ▾

Apply Canadian Rates

Allow RGA Entry

Allow Service Request

Invoice Email Attachment

Bypass Status 3 Hold

Order Source NEWS PAPER ▾

OK

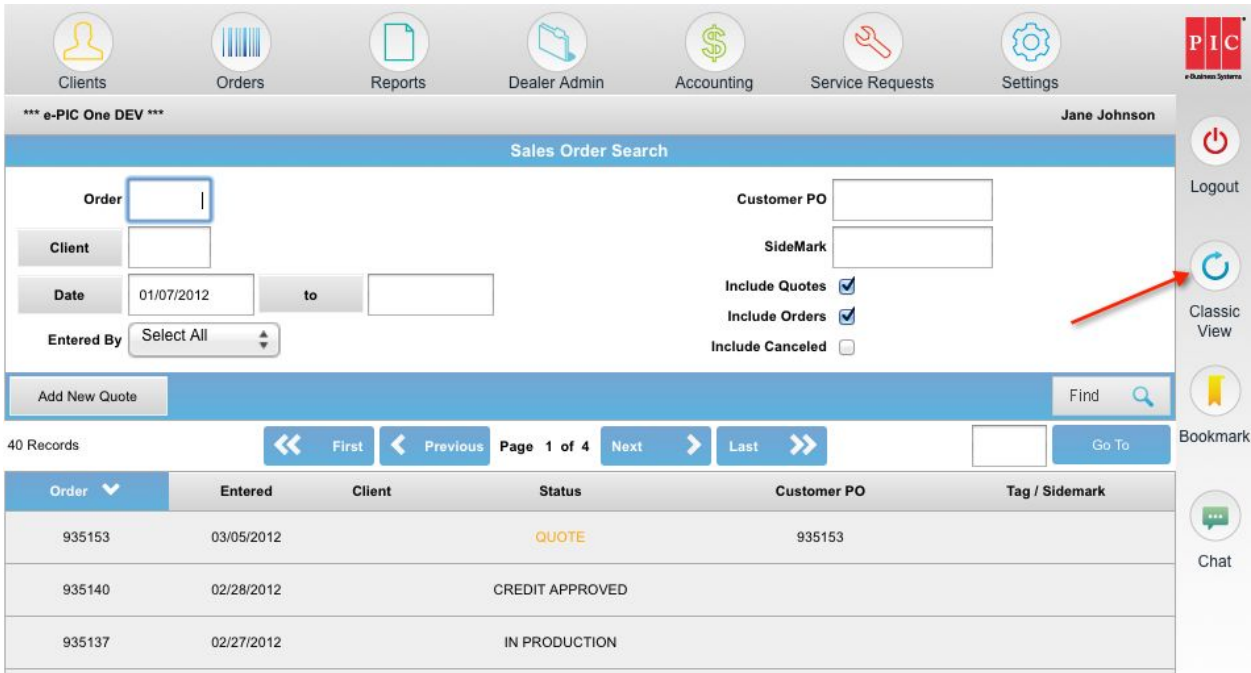
Accessing the Tablet View

1. When logging into the OSC through another device besides a tablet, the user will have the option to go back and forth between Tablet and Classic View. See images below.
2. Tablet View will be defaulted when logging into e-PIC through a tablet device. The user will not have an option of switching back to Classic View.

OSC Classic View



OSC Tablet View



Menu Tree

1. The Menu Tree has been moved to the top of the screen header with drop down menu selections. Each icon header seen below represents the sub-menu selections. This allows easy access to the Menu Tree using a touch screen.
2. Additional Menu Tree features were moved to the right hand side of the screen for easy access.

The screenshot displays the e-PIC One web application interface. At the top, there is a navigation bar with icons for Clients, Orders, Reports, Dealer Admin, Accounting, Service Requests, and Settings. A dropdown menu is open under the Orders icon, showing options: Manage Quote/Order, Price Comparisons, and FAB Order Status. A red arrow labeled '1.' points to this dropdown menu. On the right side of the screen, there is a vertical sidebar with icons for Logout, Bookmark, and Chat. A red arrow labeled '2.' points to the Bookmark icon. Below the navigation bar, there is a search area with fields for Order, Client, Date, and Entered By, and a 'Sales Order Search' button. Below the search area, there is a table with 18 records. The table has columns: Order, Entered, Client, Status, Customer PO, and Tag / Sidemark. The table contains the following data:

Order	Entered	Client	Status	Customer PO	Tag / Sidemark
934963	01/06/2012	ZWINGGI, STAN	SUBMITTED ONLINE	934963	DDDD
934954	12/30/2011		QUOTE	934954	ADF
934953	12/30/2011		QUOTE	934953	
934951	12/30/2011		QUOTE	934951	ADF
934950	12/30/2011		QUOTE	934950	
934914	12/29/2011		SHIPPED	934914	

Action Buttons and Right Click Order Options

1. All Action Buttons have been moved to the blue bar in the middle of the page.
2. Since the tablet does not allow a "right click," all options are now displayed in the shaded once a selection is made.

*** e-PIC One DEV *** Jane Johnson

Sales Order Search

Order Customer PO

Client SideMark

Date 11/13/2011 to

Entered By Select All

Include Quotes

Include Orders

Include Canceled

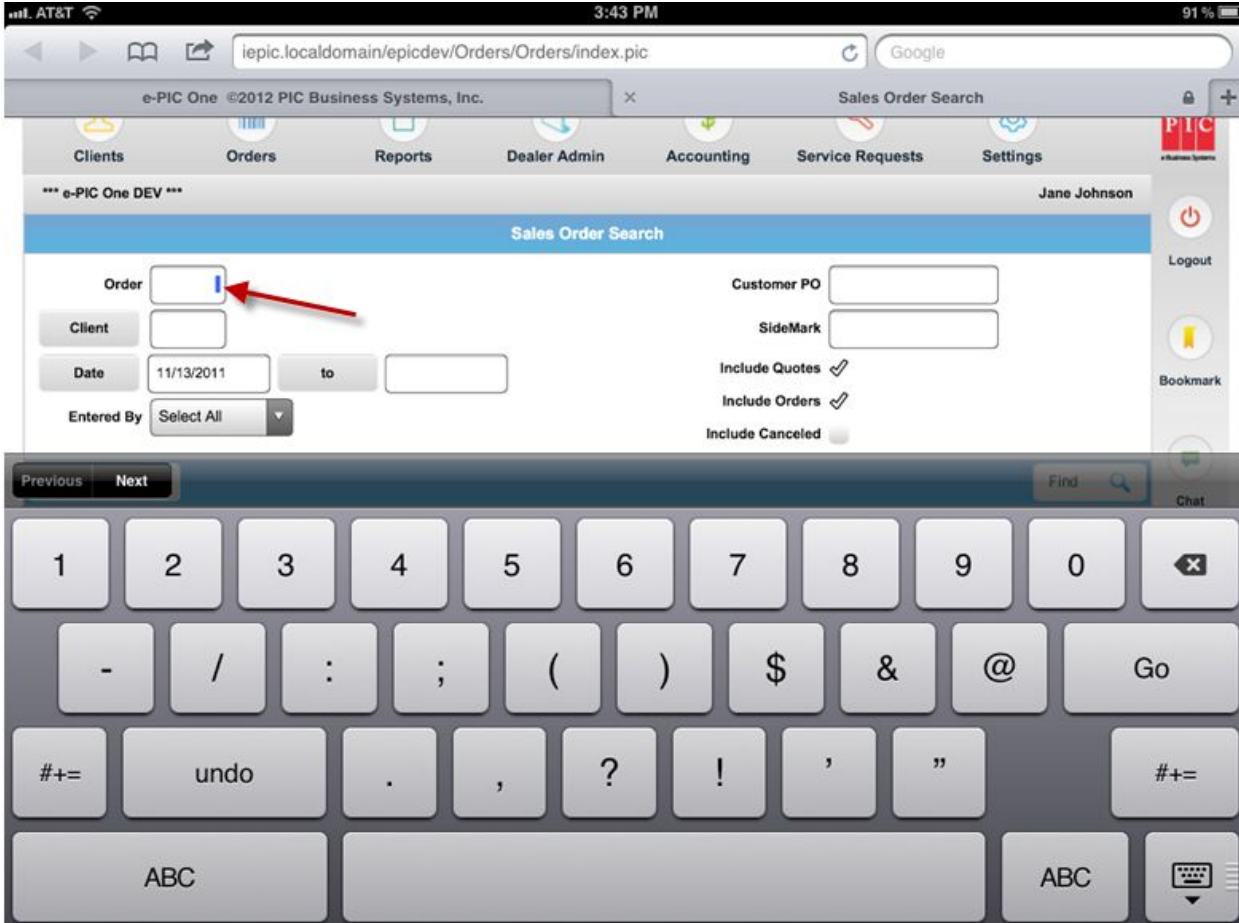
Add New Quote

18 Records

Order	Entered	Client	Status	Customer PO	Tag / Sidemark
934963	01/06/2012	ZWINGGI, STAN	SUBMITTED ONLINE	934963	DDDD
934954	12/30/2011		QUOTE	934954	ADF
934953	12/30/2011		QUOTE	934953	
			Change	Void Quote	Send to Fabricator
			Copy	View	Client Proposal
934951	12/30/2011		QUOTE	934951	ADF
934950	12/30/2011		QUOTE	934950	

Number Fields

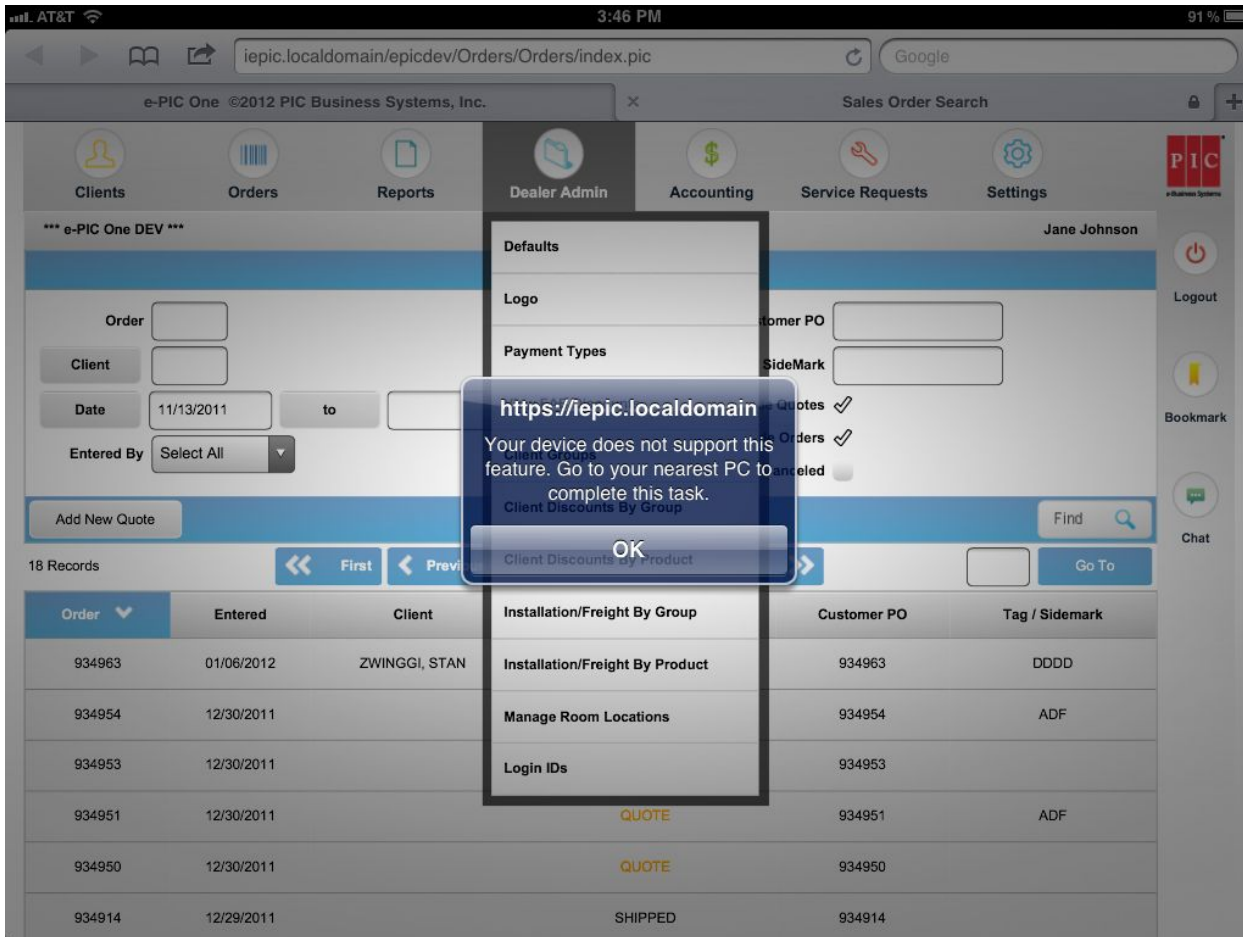
We are displaying the number keyboard when a number field is selected for data entry. This keeps the user from having to switch keyboards.



Features Not Supported

Some tablets do not support some of the OSC features. When a user selects a feature that is not supported they will see the error message below. Safari does not allow files to be uploaded or downloaded. This means OSC logo and Excel or Word import or exports cannot be completed through this device.

All current features of the OSC can be completed through another device.



Printing

Documents can be printed from the tablet using air print. User will need a wireless capable printer accessed via Wi-Fi.

The screenshot shows a tablet interface for a sales order summary. A 'Printer Options' dialog box is open, allowing the user to select a printer, set the number of copies (currently 1), and click 'Print'. The background displays the 'OFFICE COPY - SUMMARY' for order 934953, dated 01/12/2012. It includes contact information for BIED, DWIGHT in Castroville, TX, and a table of items with a total of 555.50. At the bottom, there are 'Hard Copy' and 'Close' buttons.

Printer Options

Printer: Select Printer >

1 Copy [-] [+]

Print

OFFICE COPY - SUMMARY 01/12/2012

Date Quoted: 12/30/2011 Terms: Total SQFT: 17.3611000
 Salesperson: JONES, RANDY
 PO Number: 934953
 Sidemark:

SHIP TO: COMMERCIAL ADDRESS
 BIED, DWIGHT
 Contact: DWIGHT
 CASTROVILLE, TX 78009
 Phone: (111) 111-1111
 Fax:

SAN ANTONIO, TX 78249-2247
 Phone: (111) 111-1111
 Fax:

Item	Qty	UM	Warehouse	Product	Model	Base	Options	Discount	Misc	Unit	Extended
1	1	EACH	DALLAS 5	DUETTE STANDARD (500000) 493 (Absolute Olive)	C20-ARCHITELLA PANACHE 3/4" SEMI OPAQUE 50 x 50	555.0000	0.00	0.0000	0.50	555.5000	555.50
										SUB-TOTAL	555.50
										Freight	0.00
										State Tax	0.00
										TOTAL	555.50
										Payments	0.00
										Balance	555.50

wo summary disclaimer here.

Hard Copy Close