

United Supply Company Freight Policy

PPD = Pre-paid freight to the customer		F.O.B. = Customer is responsible for freight	
Products and Shipping	UPS/FedEx	Common Carrier	USC Delivery- All Branches
Custom Products			
Custom Blinds & Shades	Custom orders will incur a \$6.00 per blind freight handling fee, Minimum charge of \$12.00 , maximum of \$144.00	Custom orders will incur a \$144.00 freight fee	Orders will incur a \$6.00 per blind or shade delivery fee with a minimum of \$12.00 and a maximum of \$144.00
	All blinds and shades over 92" will incur a \$144.00 freight fee		
Oversized Align Shades	Shades over 100" width will incur an additional \$175.00 international freight surcharge		
Drapery Hardware			
Select Wood, Select Metal, Kirsch, Metal by Altran	F.O.B. USC under \$1250.00	F.O.B. USC under \$1250.00	Orders under \$1250.00 incur delivery fee: \$25.00 standard route, \$45.00 long route.
	PPD freight for orders over \$1250.00	PPD freight for orders over \$1250.00	PPD delivery for orders over \$1250.00
Motorized Drapery Tracks	F.O.B. USC under \$1750.00	F.O.B. USC under \$1750.00	Orders under \$1750.00 incur delivery fee: \$25.00 standard route, \$45.00 long route.
	PPD freight for orders over \$1750.00	PPD freight for orders over \$1750.00	PPD delivery for orders over \$1750.00
Forest Drapery Hardware (Non-Motorized)	F.O.B. -GA under \$1250.00	F.O.B. -GA under \$1250.00	Orders under \$1250.00 incur delivery fee: \$25.00 standard route, \$45.00 long route.
	PPD freight for orders over \$1250.00	PPD freight for orders over \$1250.00	PPD delivery for orders over \$1250.00
USC Custom Iron	F.O.B. - CA	F.O.B. - CA	N/A
Straight Drapery Rod	Kirsch Custom Rods, Designer Metal Telescoping Rods, and Select Custom and Motorized Rods 12 ft. and over will incur a \$10.00 packaging surcharge in addition to normal freight charges.		
Curved and Bent Drapery Rods	Curved and Bent Drapery Rods will incur a \$50.00 packaging/crating surcharge (per rod) in addition to normal freight charges.		
USC Lining and Pillows			
USC Drapery Lining	USC Drapery Lining ships F.O.B. USC		Orders incur delivery fee: \$25.00 standard route, \$45.00 long route.
	If shipped with an In-Stock drapery hardware order totaling \$1250.00 or more from the same branch location will ship PPD freight. Does not include USC Custom Iron or Forest Drapery Hardware.		
USC Pillows	F.O.B. - USC	F.O.B. - USC	Orders incur delivery fee: \$25.00 standard route, \$45.00 long route.
Other Products			
Norman Shutters	\$1.50 per square foot	\$1.50 per square foot	\$0.75 per square foot
D' Kei Decorative Trims	F.O.B. - IA	F.O.B. - IA	N/A
Additional Freight Policies			
Minimum Orders	Orders under \$100.00 may not be available for USC delivery. Orders may be shipped an alternate way at customer's expense.		
Backorders	All backorders that qualified for PPD freight on the original order will be shipped PPD.		
USC Branch Pick-Up	Orders for stock merchandise and custom orders fabricated at USC will be freight free. Custom orders fabricated by vendors outside of USC will incur freight charges.		
Consumer Drop-Ship	All orders drop-shipped to a consumer via USC delivery will incur a delivery fee: \$45.00 standard route, \$60.00 long route.		
Missing Packages	USC will not be responsible for missing packages that were confirmed delivered.		
Residential Fees	Residential Common Carrier (truck) fees are in addition to normal freight charges even if the order qualifies for pre-paid freight. Residential fees are the responsibility of the customer.		
Special Access Delivery	All special access delivery fees are the responsibility of the customer. Example: Residential area fee, lift gate fee, inside delivery fee, remote areas, gated communities, ferries, tolls, storage units, and Driver Assistance fee (if applicable).		
Failed Delivery/Pick-up Fee	All orders that are re-delivered or extra trip(s) made for pick-up on USC Delivery will incur a \$25.00 fee . Orders that must be re-delivered or extra trip(s) made by UPS, FedEx, or Common Carrier will be charged applicable fees.		
C.O.D./Re-Shipped Orders	USC is unable to ship C.O.D. orders directly from our vendors. Orders for C.O.D. accounts must be shipped to USC and then re-shipped to the account. Customer will be responsible for all freight expenses on orders shipped to USC and re-shipped.		

USC Long Route: East Coast, Virginia, Mountain Route, On the way to Chicago, On the way to Pittsburgh

Changes in red are effective November 1, 2022.