

# United Supply Company Freight Policy

**New Freight Policy Will Become Effective April 20, 2026**

United Supply Company Freight Policy for the 48 Contiguous States			
PPD = Pre-paid freight to the customer		F.O.B. = Customer is responsible for freight	
Products and Shipping	UPS/FedEx	Common Carrier	USC Delivery- All Branches
<b>Custom Products</b>			
Custom Blinds & Shades	\$25.00 for the first blind or shade, \$10.00 for each additional blind or shade, maximum of \$275.00	Custom orders will incur a \$275.00 freight fee	\$25.00 for first blind or shade, \$10.00 for each additional blind or shade, maximum of \$275.00
	All blinds and shades over 92" will incur a \$275.00 freight fee per order		
<b>Drapery Hardware</b>			
Select Wood, Select Metal, Kirsch, Metal by Altran	F.O.B. USC under \$2000.00	F.O.B. USC under \$2000.00	Orders under \$2000.00 will incur delivery fee: \$30.00 standard route, \$50.00 long route.
	PPD freight for orders over \$2000.00	PPD freight for orders over \$2000.00	PPD delivery for orders over \$2000.00
Motorized Drapery Tracks	F.O.B. USC under \$2500.00	F.O.B. USC under \$2500.00	Orders under \$2500.00 will incur delivery fee: \$30.00 standard route, \$50.00 long route.
	PPD freight for orders over \$2500.00	PPD freight for orders over \$2500.00	PPD delivery for orders over \$2500.00
Forest Drapery Hardware (Non-Motorized)	F.O.B. - GA under \$2000.00	F.O.B. - GA under \$2000.00	Orders under \$2000.00 will incur delivery fee: \$30.00 standard route, \$50.00 long route.
	PPD freight for orders over \$2000.00	PPD freight for orders over \$2000.00	PPD delivery for orders over \$2000.00
USC Custom Iron	F.O.B. - CA	F.O.B. - CA	N/A
Straight Drapery Rod	Kirsch Custom Rods, Designer Metal Telescoping Rods, and Select Custom and Motorized Rods 12 ft. and over will incur a \$10.00 packaging surcharge in addition to normal freight charges.		
Curved and Bent Drapery Rods	F.O.B. USC in addition to \$75.00 packaging surcharge per rod		
<b>USC Lining and Pillows</b>			
USC Drapery Lining	USC Drapery Lining ships F.O.B. USC		Orders incur delivery fee: \$30.00 standard route, \$50.00 long route.
	If shipped with In-Stock drapery hardware order totaling \$2000.00 or more from the same branch location will ship PPD freight. Does not include USC Custom Iron or Forest Drapery Hardware.		
USC Pillows	F.O.B. - USC	F.O.B. - USC	Orders incur delivery fee: \$30.00 standard route, \$50.00 long route.
<b>Other Products</b>			
Norman Shutters	\$2.50 per square foot	\$2.50 per square foot	\$1.00 per square foot

Additional Freight Policies	
Minimum Orders	Orders under \$100.00 may not be available for USC delivery. Orders may be shipped an alternate way at customer's expense.
Backorders	All backorders that qualified for PPD freight on the original order will be shipped PPD.
USC Branch Pick-Up	Orders for stock merchandise and custom orders fabricated at USC will be freight free. Custom orders fabricated by vendors outside of USC will incur freight charges. Product will be invoiced on the date available in Customer Pick-Up.
USC Drop Ship Fee	All orders drop shipped to a consumer or non-USC account via USC delivery will incur a delivery fee. \$50.00 standard delivery fee, \$75.00 long route fee
Missing Packages	USC will not be responsible for missing packages that were confirmed delivered.
Residential Fees	Residential Common Carrier (truck) fees are in addition to normal freight charges even if the order qualifies for pre-paid freight. Residential fees are the responsibility of the customer.
Special Access Delivery	All special access delivery fees are the responsibility of the customer. Example: Residential area fee, lift gate fee, inside delivery fee, remote areas, gated communities, ferries, tolls, storage units, and Driver Assistance fee (if applicable).
Failed Delivery/Pick-up Fee	All orders that are re-delivered or extra trip(s) made for pick-up on USC Delivery will incur a \$25.00 fee. Orders that must be redelivered or extra trip(s) made by UPS, FedEx, or Common Carrier will be charged applicable fees.
C.O.D./Re-Shipped Orders	USC is unable to ship C.O.D. orders directly from our vendors. Orders for C.O.D. accounts must be shipped to USC and then re-shipped to the account. Customer will be responsible for all freight expenses on orders shipped to USC and re-shipped.

**USC Long Routes: South Georgia-Florida, East Coast, Virginia, Mountain Route, On the Way to Chicago, On the Way to Pittsburgh**